

# **RERA HELP** GUIDANCE FOR REAL ESTATE DISPUTES.











## **ABOUT US**

Citizen Setu, founded by Shri Anil Pratham, IPS, Former Director General of Police (DGP) of Gujarat, is a comprehensive platform dedicated to empowering Indian citizens through constitutionbased solutions and guidance. The platform addresses critical needs such as justice assistance, decision guidance, employment and entrepreneurship support, compensation advisory, and access to government benefits. Citizen Setu's mission is to bridge the gap between governance and citizens, fostering fairness, equity.

In the realm of real estate regulation, Citizen Setu aims to simplify RERA processes for citizens, offering guidance and support to ensure fair and transparent resolutions for real estate grievances.







## WHY RERA CASE COLLABORATION MATTERS

Real estate disputes, particularly involving delays or noncompliance by developers, cause significant financial and emotional stress. Collaboration in this domain ensures:

### CONSUMER PROTECTION

Safeguarding buyers from unethical practices.





TRANSPARENCY

Promoting accountability among developers.

### TIMELY RESOLUTIONS

Reducing delays in complaint handling and project completion.





Educating citizens about their rights under RERA.







### CURRENT CHALLENGES IN RERA CASE RESOLUTION



### Developer Non-Compliance

Delays in project completion or failure to meet regulatory requirements.



### Prolonged Dispute Resolution

Delays in resolving cases discourage consumers from filing complaints.

### **Awareness Deficit**

Many citizens are unaware of their rights and complaint procedures under RERA.



### Legal Complexities

Navigating RERA procedures can be overwhelming for laypersons.

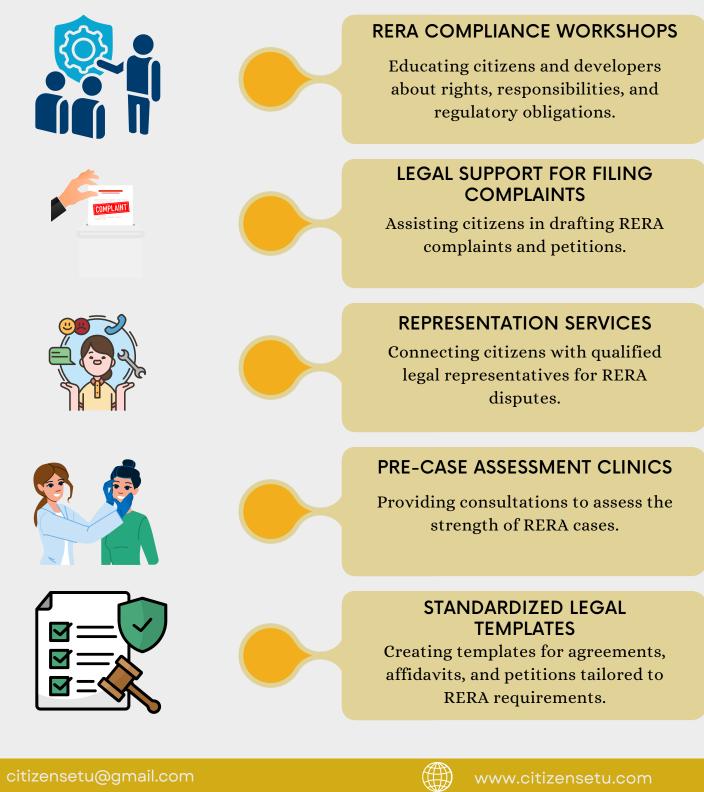






## CITIZEN SETU'S APPROACH TO RERA CASE COLLABORATION

Citizen Setu's collaborative approach simplifies RERA case handling through partnerships with law firms, consulting firms, and government bodies:



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## CITIZEN SETU'S APPROACH TO RERA CASE COLLABORATION



#### CASE LAW REPOSITORY

Compiling and publishing a database of landmark RERA-related judgments.

#### **ADVISORY SERVICES FOR BUILDERS**

Offering legal guidance to builders for achieving compliance and minimizing disputes.



#### MOCK RERA HEARINGS

Organizing mock sessions to help citizens understand complaint processes.



#### POST-JUDGMENT ASSISTANCE

Guiding citizens on executing tribunal orders.

#### LEGAL AID FOR VULNERABLE GROUPS

Providing free or subsidized legal support for marginalized communities.





### **EXPECTED OUTCOMES** CITIZEN SETU'S INITIATIVES AIM TO:



#### **INCREASE AWARENESS**

Educate citizens and developers about RERA processes and compliance.

#### SIMPLIFY CASE PROCEDURES

Reduce complexities in filing and resolving complaints.



#### **PROMOTE ACCOUNTABILITY** Ensure developers adhere to their commitments under RERA.

ENHANCE TRANSPARENCY Foster trust in real estate grievance mechanisms.



**EMPOWER VULNERABLE GROUPS** Provide legal support to marginalized communities in real estate disputes.





# CONCLUSION

Citizen Setu is dedicated to transforming the real estate grievance landscape by empowering citizens and promoting transparency in RERA cases. Through collaborations with law firms, consulting and government bodies, Citizen firms, Setu envisions a real estate sector where disputes are resolved efficiently, compliance is ensured, and empowered to make informed citizens are decisions. Together, these efforts aim to create a fairer and accountable more real estate environment for all.







# **THANK YOU**

# **CONTACT US**



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